

HRS Virtual Credit Card terms and conditions

1. Virtual Credit Card (VCC) details will be provided by us at the time of, or subsequent to, making a confirmed booking. They may also be provided to settle amounts due for authorised incidental charges based on the entitlement specified in the booking confirmation.
2. CHARGES:
 - a. The VCC may be charged by you, at the earliest on check in, for nett accommodation charges (excluding any amount representing commission or booking fee).
 - b. No merchant fee can be added to the charge or it will be rejected automatically.
 - c. The VCC can be pre-authorised to a maximum amount of 1 AUD or, if in foreign currency, 1 local currency unit. Any attempt to pre-authorise for a higher amount will automatically render the card as 'closed'.
3. ADDITIONAL FUNDS:
 - a. Incidental charges that are authorised within the booking entitlement for chargeback cannot be charged to the initial VCC provided at time of booking, without being notified to us.
 - b. Contact +61 8585 0888 to inform of the total incidental charges.
 - c. These will be added to the initial VCC provided, or you will be issued with a new VCC for incidental charges if the initial card has already been charged (and closed).
4. REFUNDS:
 - a. Should a refund be due to us, this must be processed to the VCC to which the charge was originally made.
5. You must securely store and treat as confidential all VCC data transmitted to you.
6. You acknowledge responsibility for any fraudulent charge that occurs on a credit card as a result of your failure to securely store such data, and we will not be liable for making good any loss to you as a result.
7. For any issues charging a VCC please contact us on +61 02 8585 0888 and provide the booking details to our representative.